

How to Access “My Service” Menu via Mobile Application

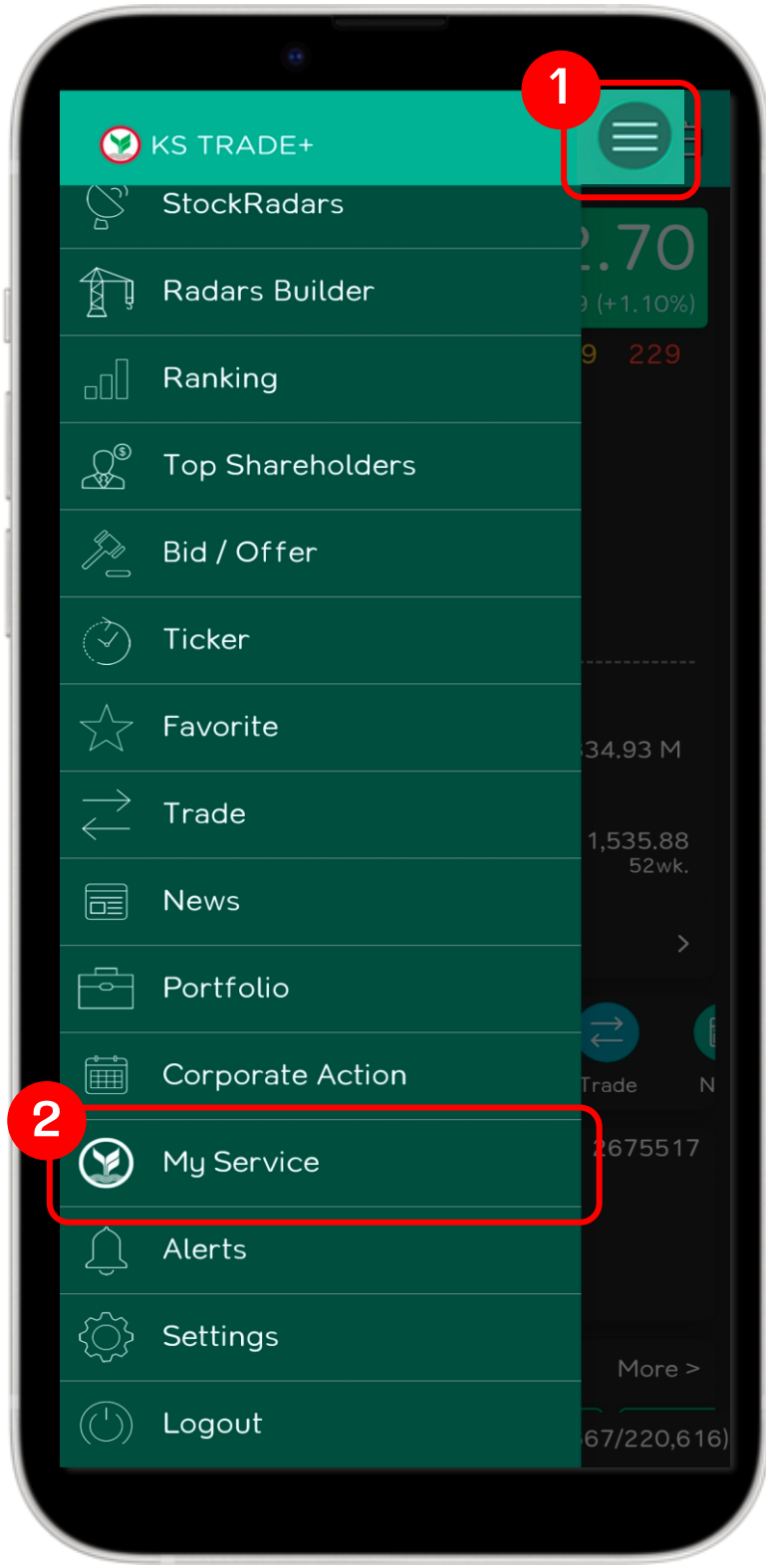


Via the **K–Cyber Trade**
and **Streaming** Applications



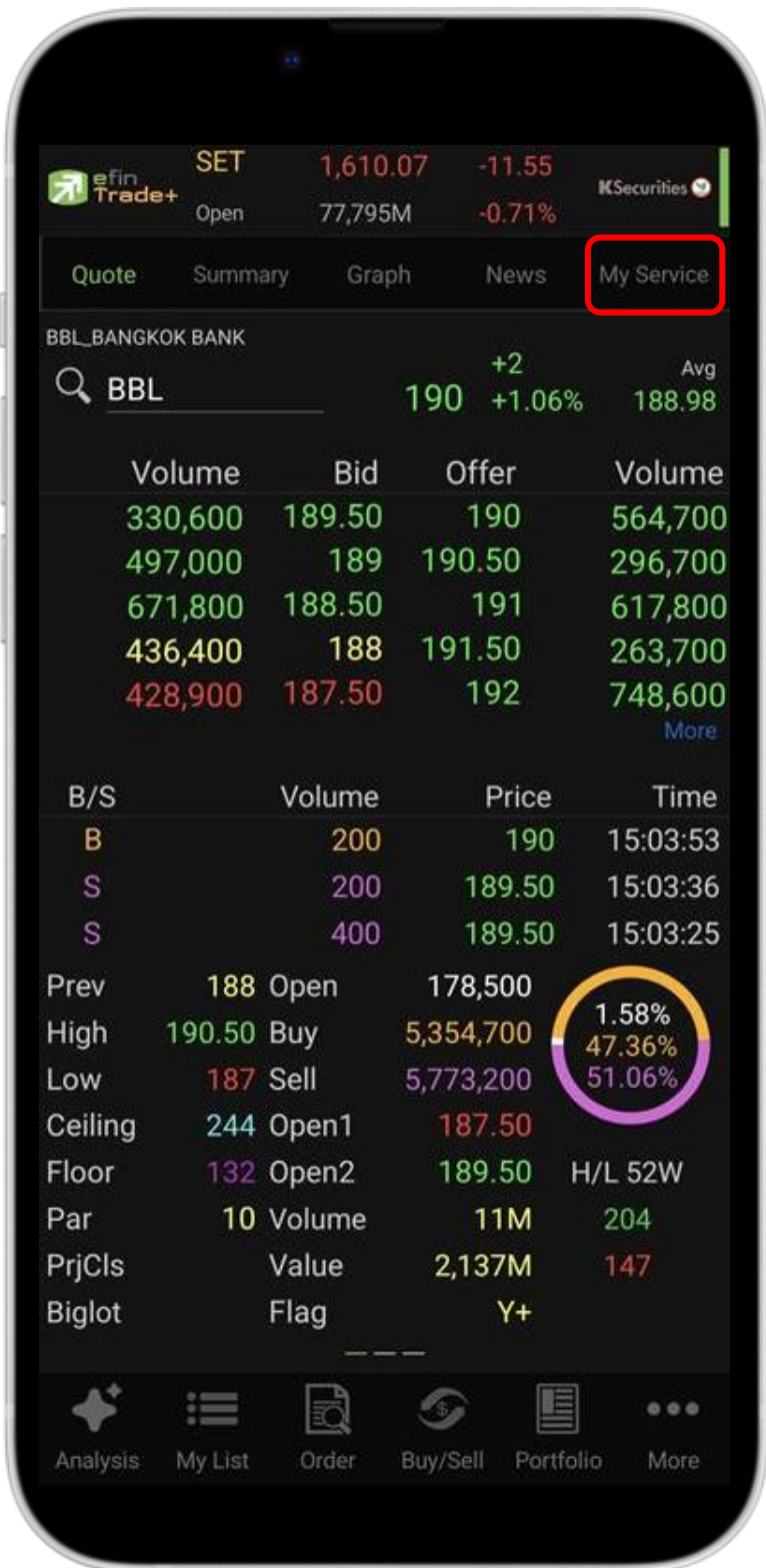


Via the **KS TRADE PLUS** Application



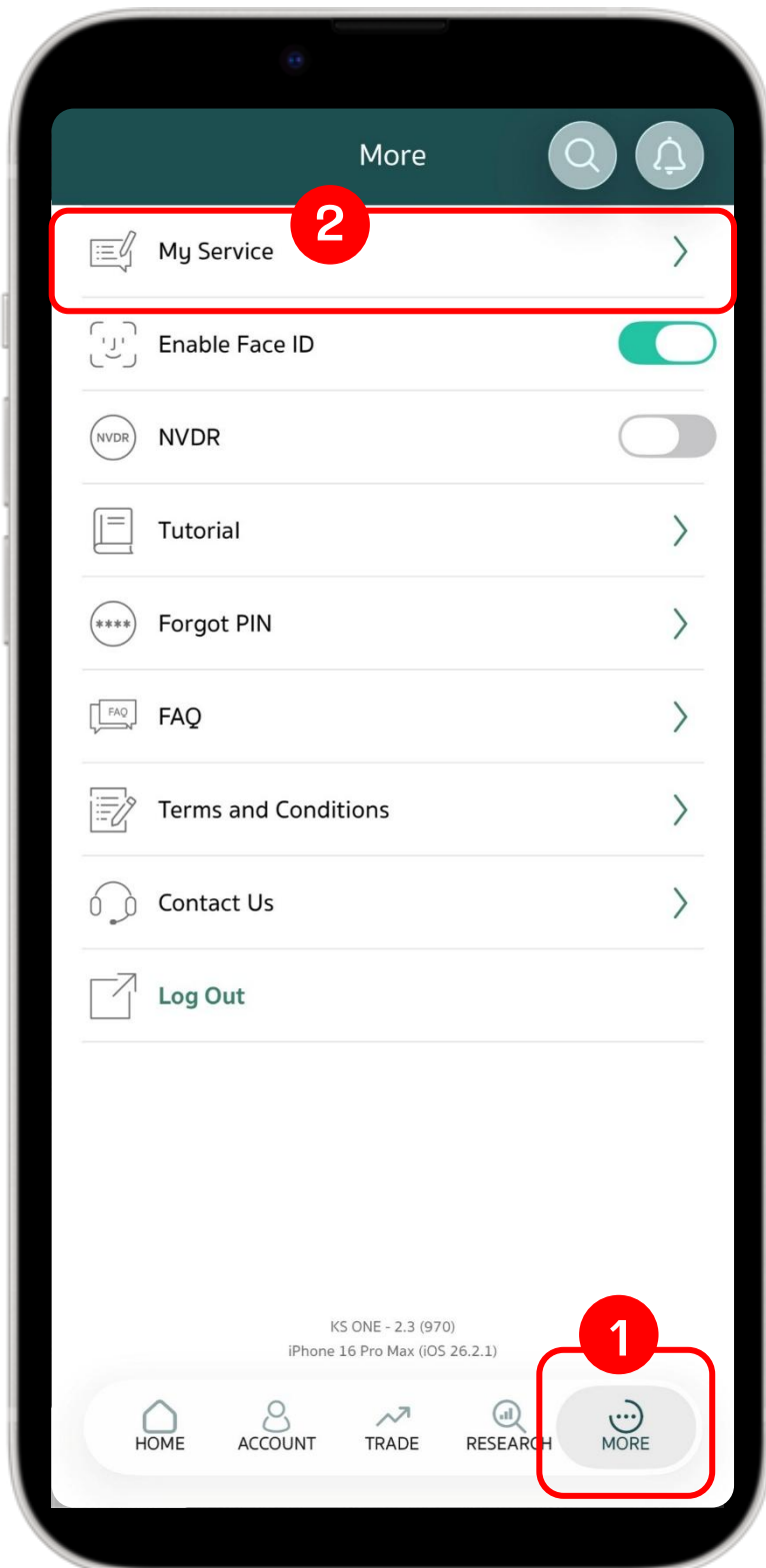


Via the **efin Trade Plus** Application



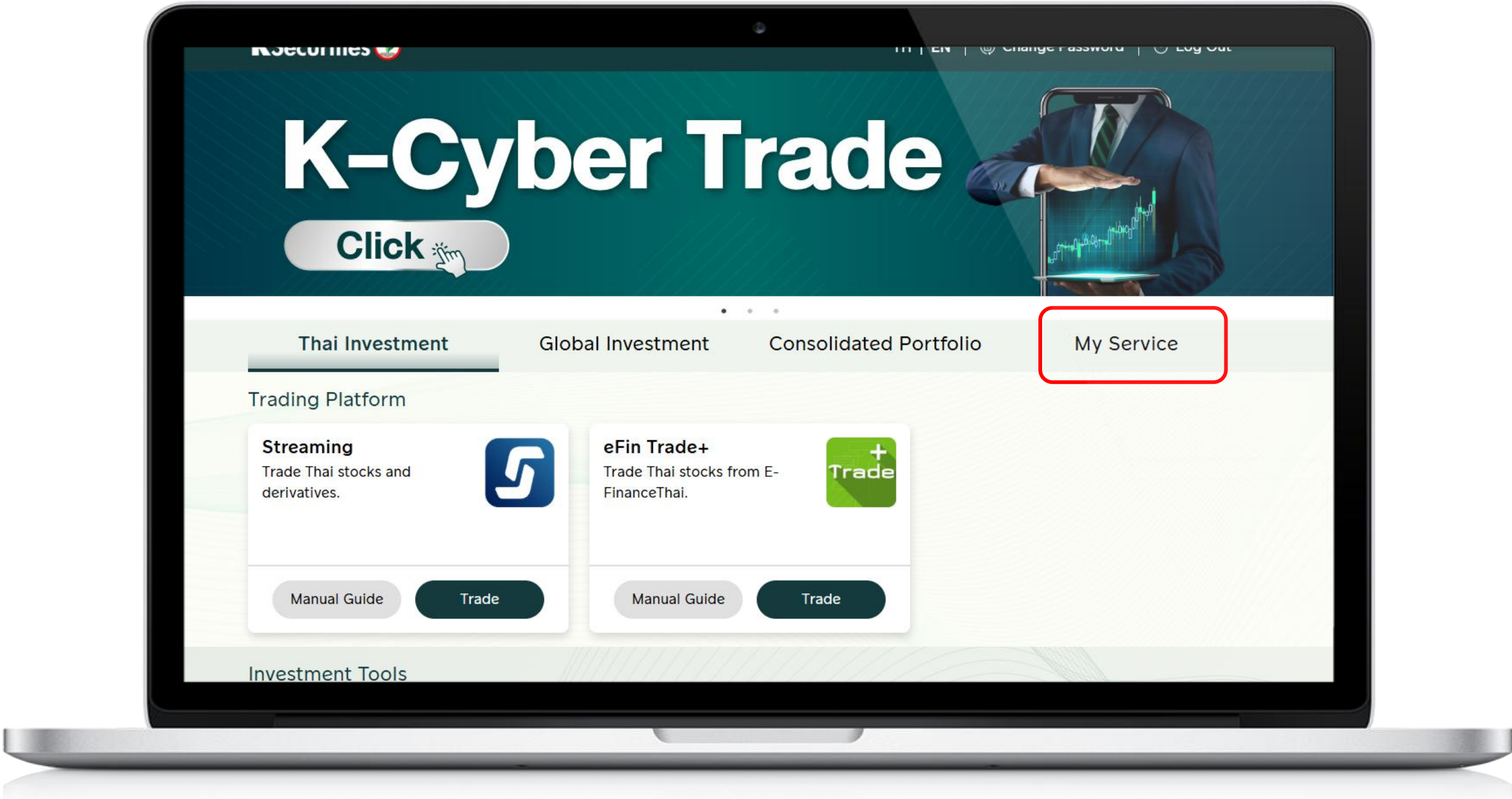


Via the **KS ONE** Application

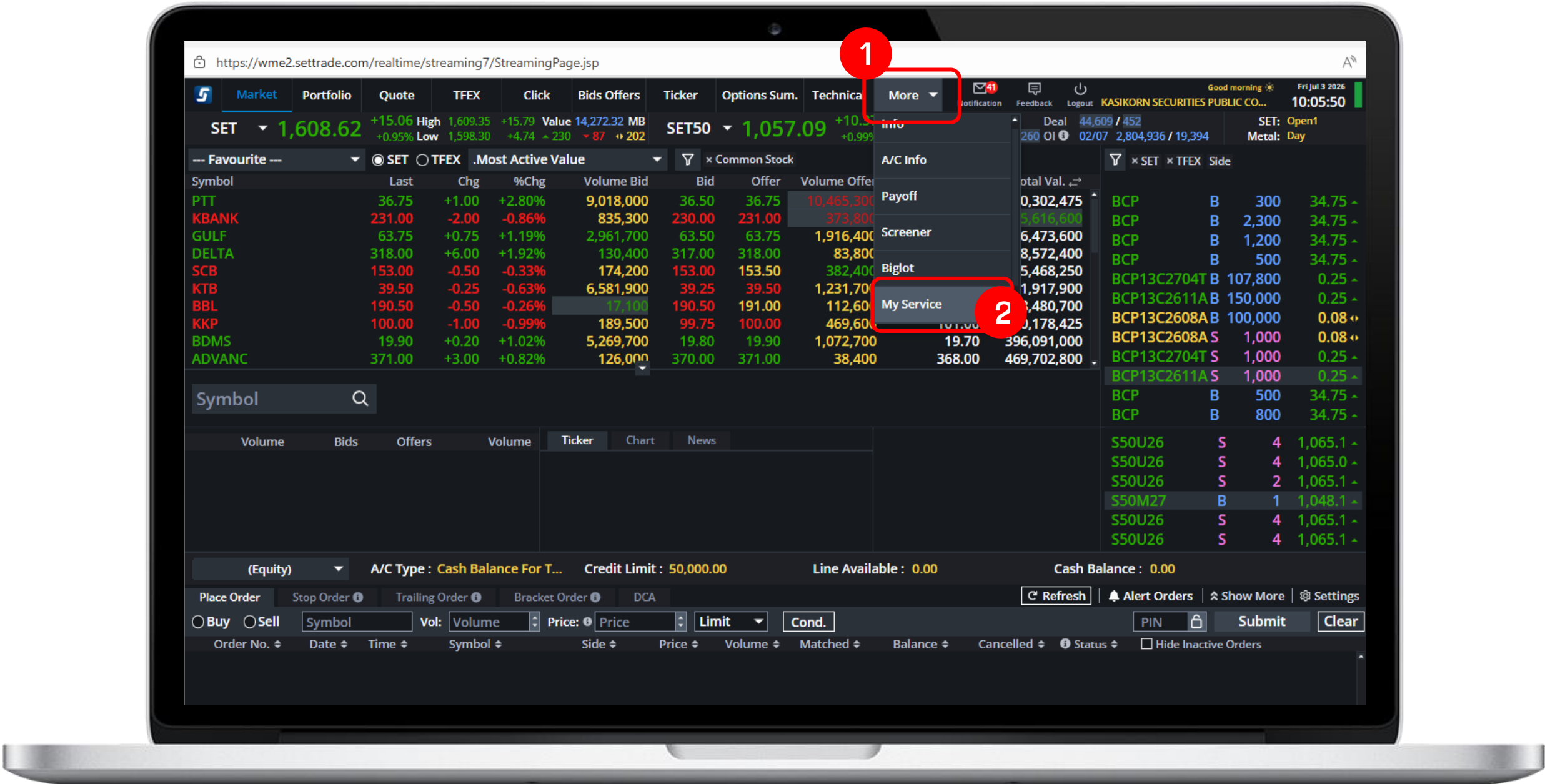


How to Access “My Service” Menu via Website & Streaming

- Via the **KS Trade** Website



- Via **Streaming PC**



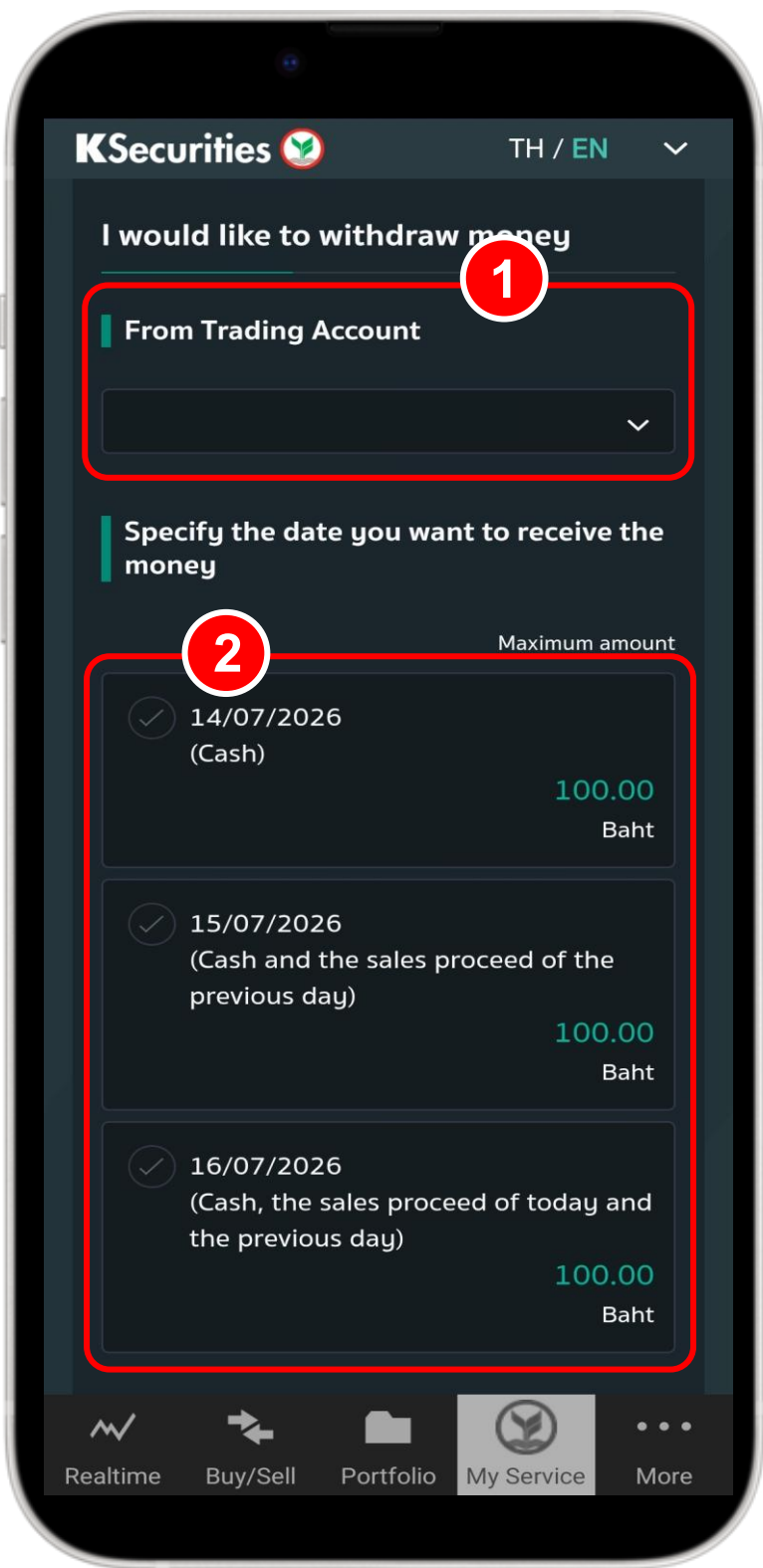
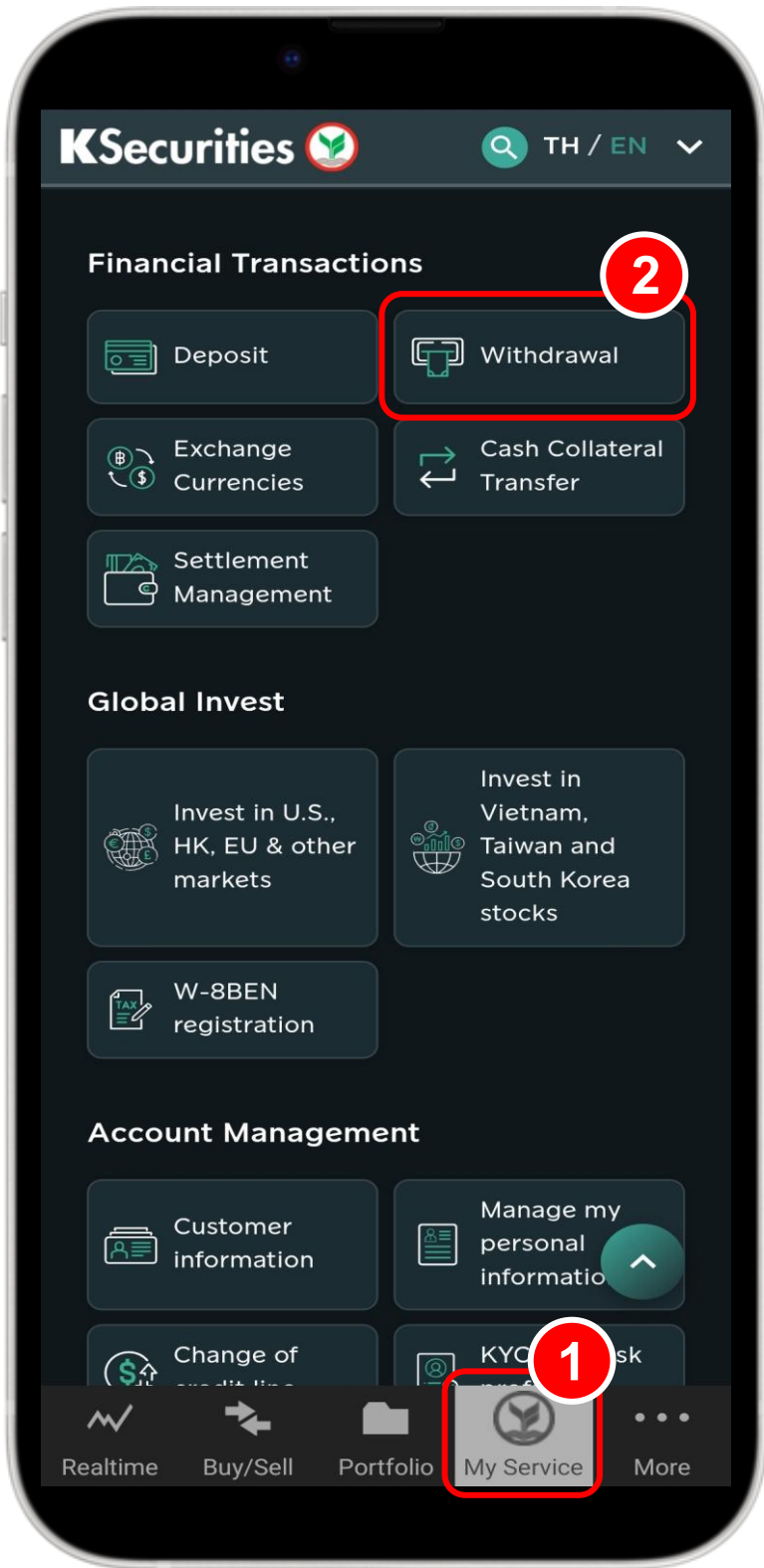
How to Withdraw Money

via K-Cyber Trade / Streaming Application 

- 1

Go to **My Service** and select **Withdrawal** menu.
- 2

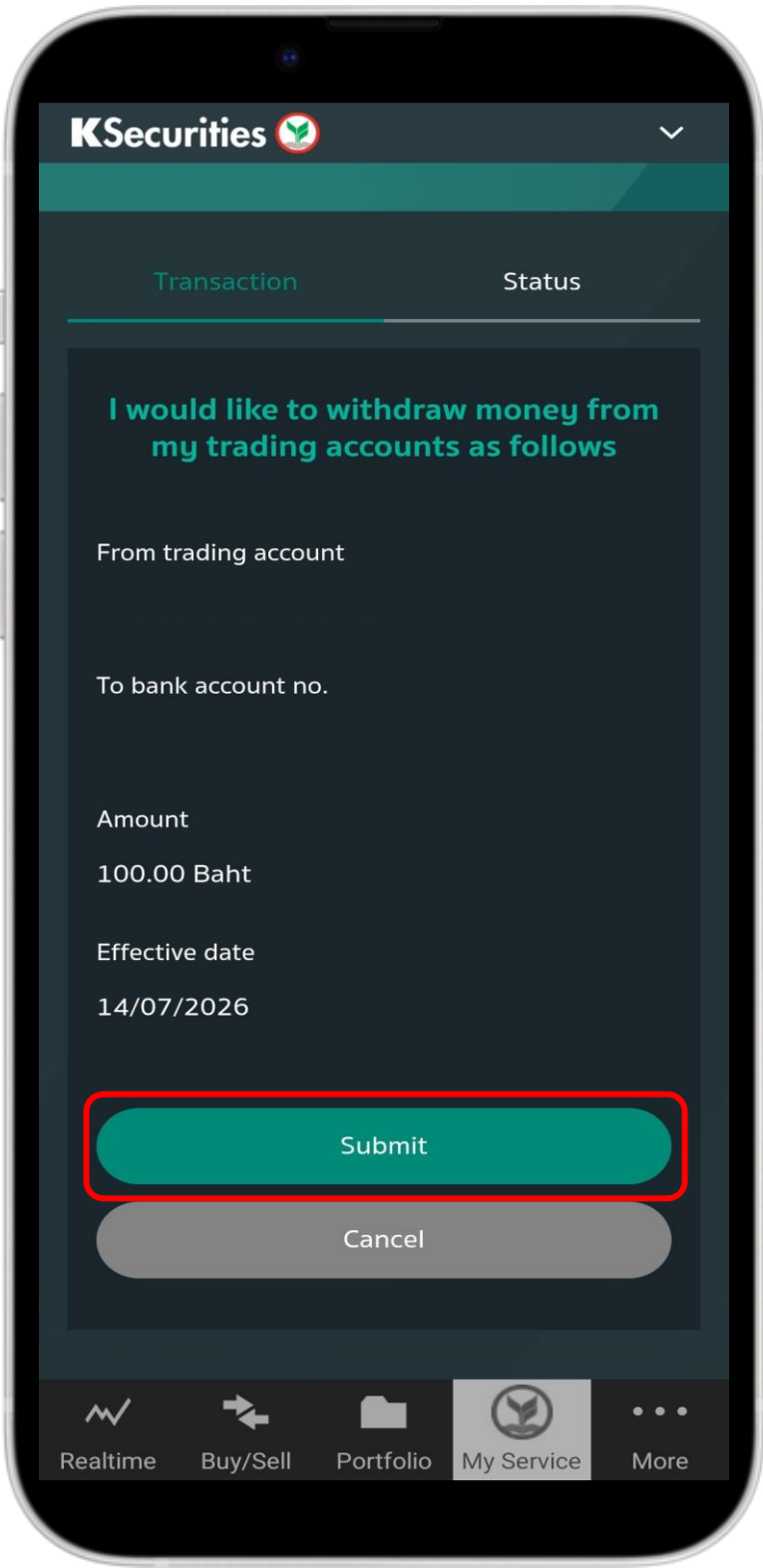
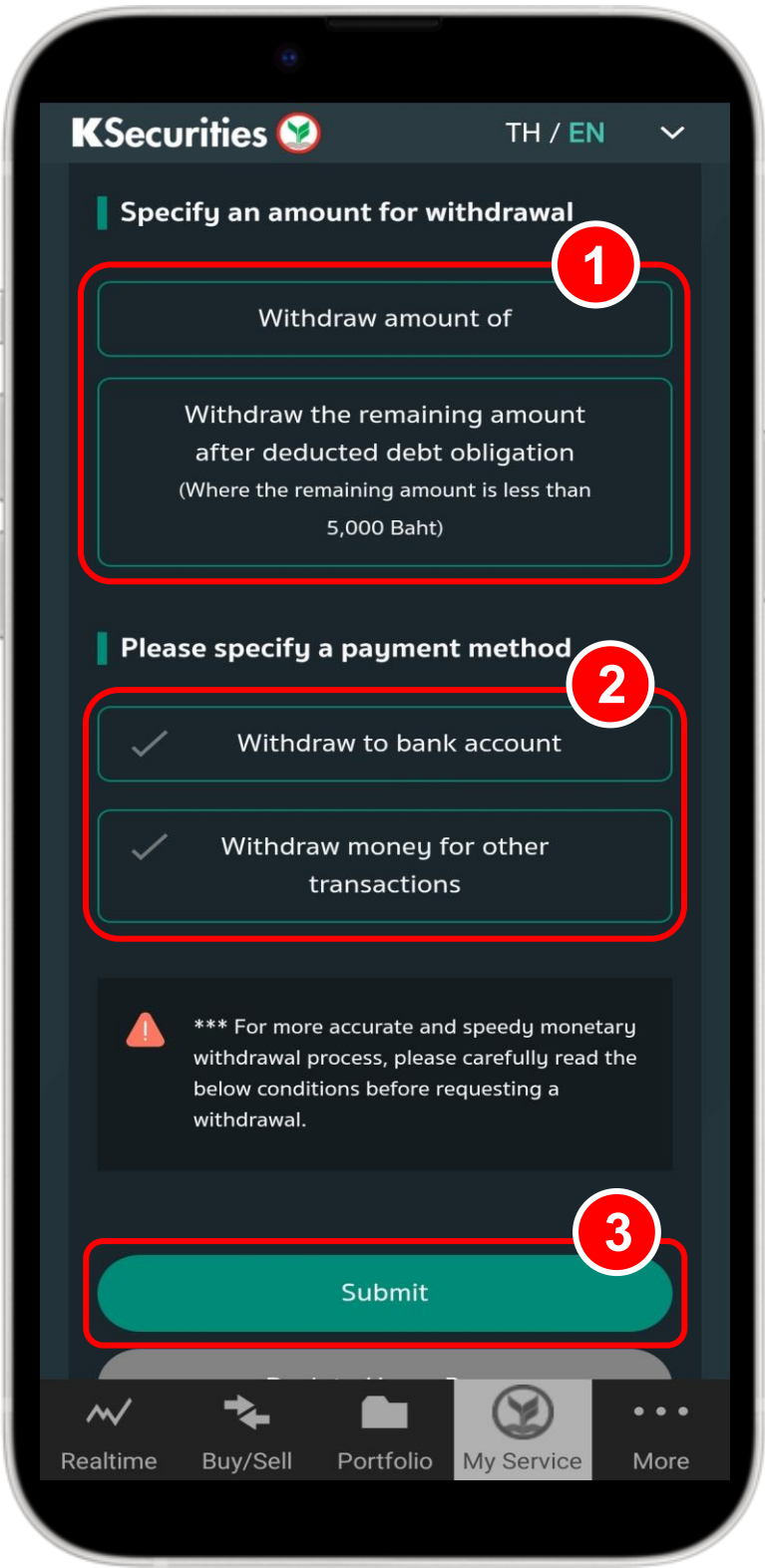
Please select **Trading Account** and specify the date you would like to receive the money.



- 3

Please specify an amount for withdrawal and Payment method. Then, press **Submit**.
- 4

Please review the information for accuracy and press **Submit**.

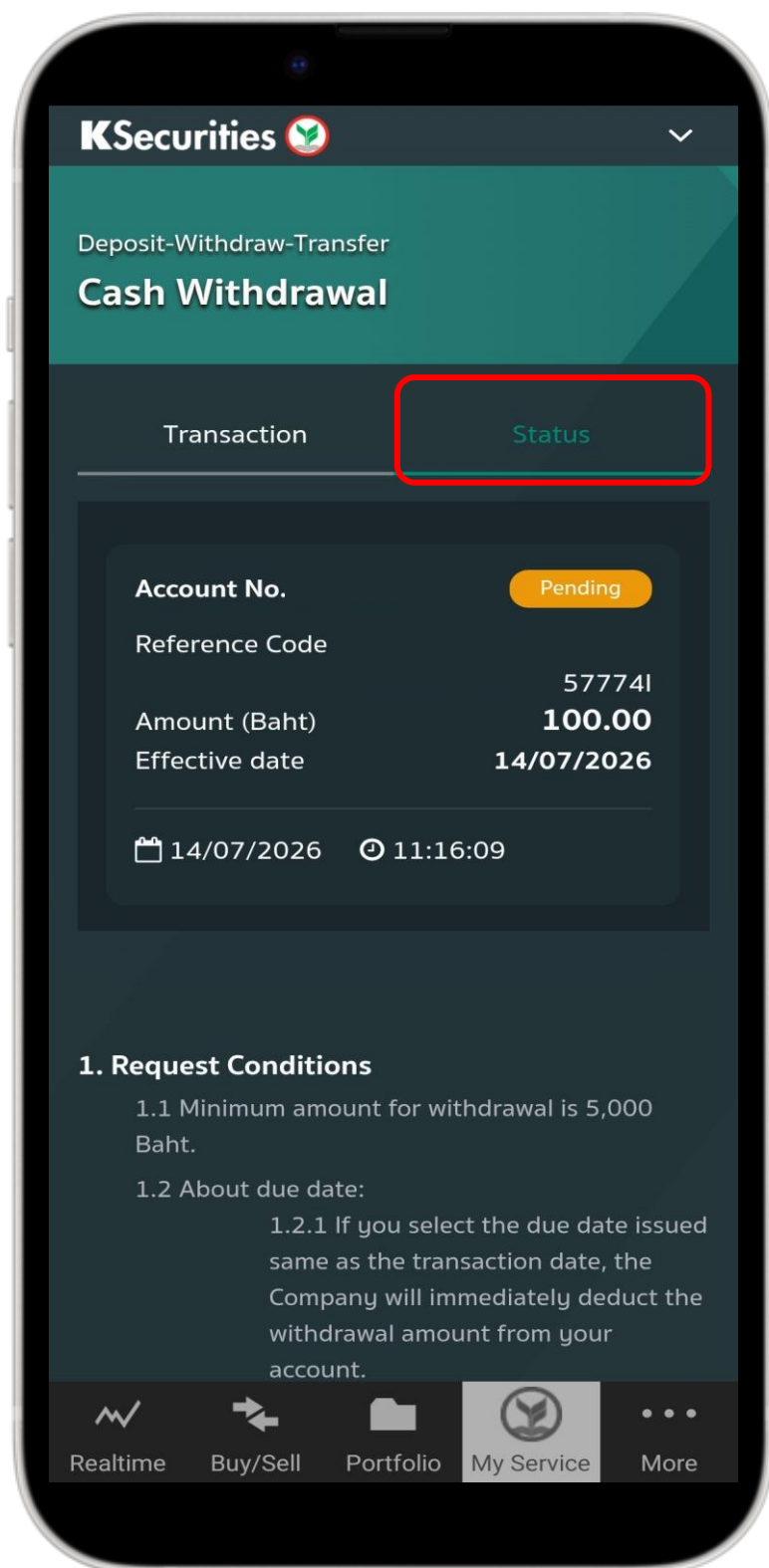


How to Withdraw Money via K-Cyber Trade / Streaming Application



5

When your request has been successfully submitted, you can check your request under **Status**.

**Remarks:**

1. Request Conditions

1.1. Minimum amount for withdrawal is 5,000 Baht.

1.2. About due date

1.2.1. If you select the due date issued same as the transaction date, the Company will immediately deduct the withdrawal amount from your account.

1.2.2. If you select the due date issued after the transaction date and you spend the withdrawal amount to purchase securities, the Company reserves the right to cancel the transaction.

1.3. About adding or changing your bank account

1.3.1. If you select the due date issued same as the transaction date and you add or change your bank account, you will receive the money on the next business day (T+1).

1.3.2. If you select the due date issued after the transaction date and you add or change your bank account, you will receive the money on the date that you requested.



How to Withdraw Money via K–Cyber Trade / Streaming Application

2. Payment Conditions

2.1. Your bank account must not be a joint account (and, or, for, by) and the requester's name must be the exact name registered to the bank account.

2.2. Payment period

Withdrawal Conditions		Request Time	Payment Time
Cash	Use the same bank account as the latest withdrawal	Before 12.00 P.M.	02.00 P.M. – 04.00 P.M. on the requested date
	Add/Change bank account	Before 12.00 P.M.	10.00 A.M. – 12.00 P.M. on the next business day
Cash and the sales proceed of the previous day	Use the same bank account as the latest withdrawal	8.30 A.M. – 07.00 P.M.	10.00 A.M. – 12.00 P.M. on the date that you selected
	Add/Change bank account	Before 12.00 P.M.	10.00 A.M. – 12.00 P.M. on the date that you selected
	Add/Change bank account	After 12.00 P.M.	02.00 P.M. – 04.00 P.M. on the date that you selected
Cash, the sales proceed of today and the previous day	Use the same bank account as the latest withdrawal or Add/Change bank account	8.30 A.M. – 07.00 P.M.	10.00 A.M. – 12.00 P.M. on the date that you selected

2.3. For Credit Balance, if you would like to withdraw the sales proceed of securities transferred from another account (pledged shares), you will receive the money on the next 2 business days.

